

FAQ

1. Where can I find my exam login details? A few days before the exam, the Electronic Examination Center sends two messages to the University's e-mail address. The first message contains basic information about the exam, a link to the Inspera Exam Portal installation file, instructions for installing and taking the exam, GDPR documents and procedures regarding exam security breaches. The second message contains the exam password (pin code).
2. Why can't I enter the pin of the code? The pin code can be entered only after the test has started. Until then, the field to enter it is not displayed.
3. Will the system stop my exam if it registers sounds in the exam room? Not. The Inspera Assessment will record the appearance of the sound as an incident during the exam, indicating to the teacher when it occurred. In this case, the system will in no way prevent the student from continuing to submit the examination paper. The decision on whether to fail the exam due to undesirable behavior of the student will be made by the Teacher. When checking the exam papers, the teacher has access to the recordings and can verify them in full or only at times indicated by the system (indicated incidents). The teacher decides whether the recorded sounds are undesirable behavior or if these sounds do not affect the safety of the exam because it is e.g. a child's voice, a dog barking, etc.
4. Will the system interrupt my exam if another person, animal or object appears in the camera frame? Not. The Inspera Assessment will record the appearance of another person, animal or object as an incident during the exam, telling the teacher the time of its appearance. In this case, the system will in no way prevent the student from continuing to submit the examination paper. The decision on whether to fail the exam due to undesirable behavior of the student will be made by the Teacher. When checking the exam papers, the teacher has access to the recordings and can verify them in full or only at times indicated by the system (indicated incidents). The teacher decides whether the person or subject visible in the frame affects the safety of the exam.
5. What if I lose the internet connection while submitting the exam paper? In this case, please contact the Electronic Examination Center (contact tab). If, on the basis of the information obtained from the Student, the CEE Employee decides that it is not possible to send the examination paper to Inspera Assessment, he will direct the Student on how to save the examination paper to an encoded file so that it can be sent to CEE via e-mail.

6. What if my computer does not meet the minimum system requirements? In this case, you should immediately contact the Electronic Examination Center. CEE works from Monday to Friday from 8 am to 4 pm and is on duty on each day of the examination.

7. Can I take the Inspera Assessment exam if I have only a computer with Linux operating system? Inspera Assessment is supported by Windows and MacOS operating systems. In this case, you should immediately contact the Electronic Examination Center.

8. Can I go back to my previous questions? Yes, if the Tutor allowed it by entering the exam settings. In this case, there will be a left arrow and / or a bar with question numbers at the bottom of the screen.

9. Will I see the remaining time until the end of the exam? For the duration of the exam, the time remaining until the end of the exam is shown in the upper left corner.

10. The system is asking me for the Checker password, where can I find him? The system asks for the Verifier's password only in a situation when the Student tries to stop the exam or tries to restart it after stopping the exam. In this case, you should immediately contact the Electronic Examination Center. CEE works from Monday to Friday from 8 am to 4 pm and is on duty on each day of the examination.

11. What can I do if I have technical problems while installing the Inspera Exam Portal application or taking the exam or taking the exam? In this case, you should immediately contact the Electronic Examination Center